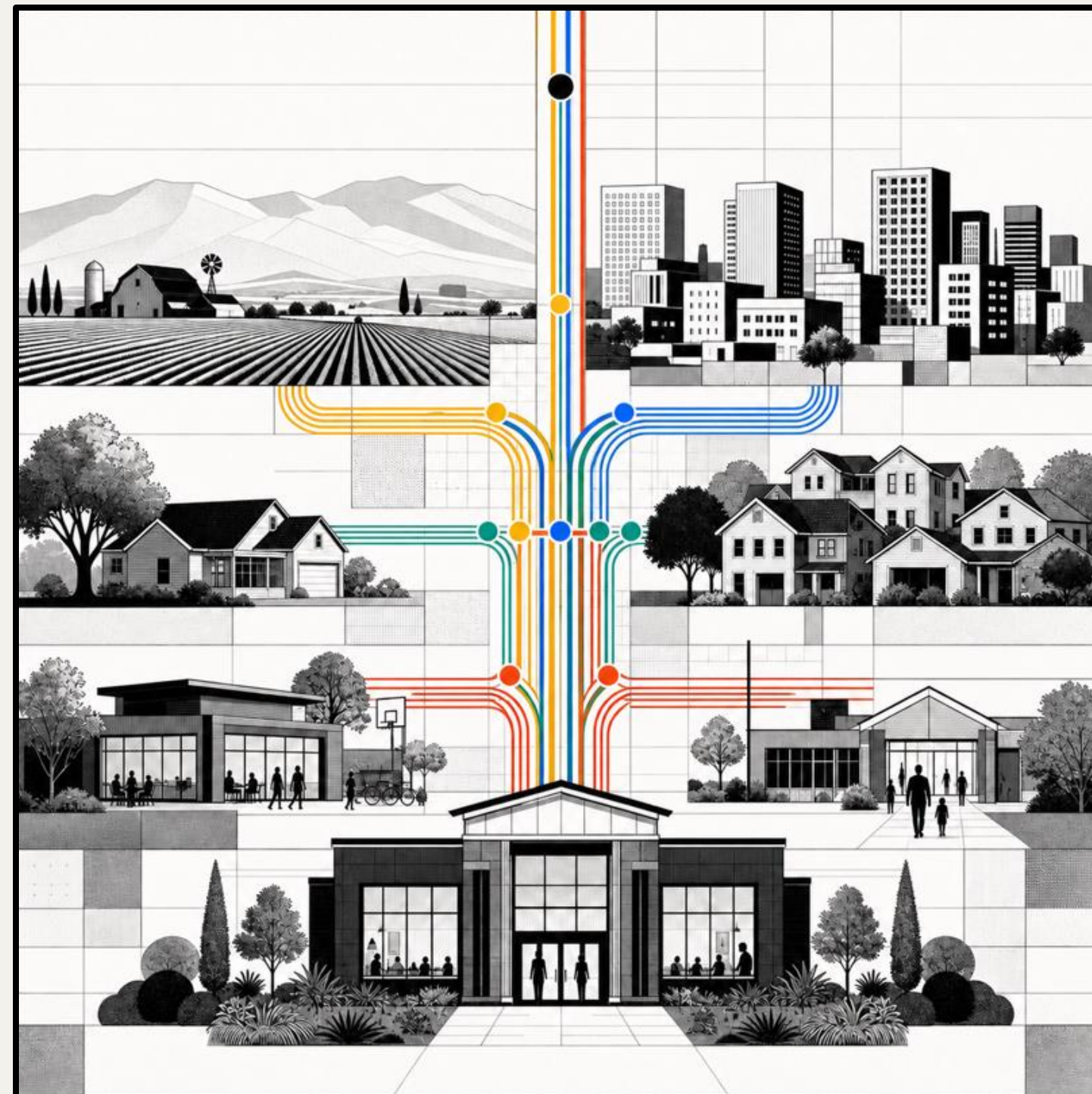
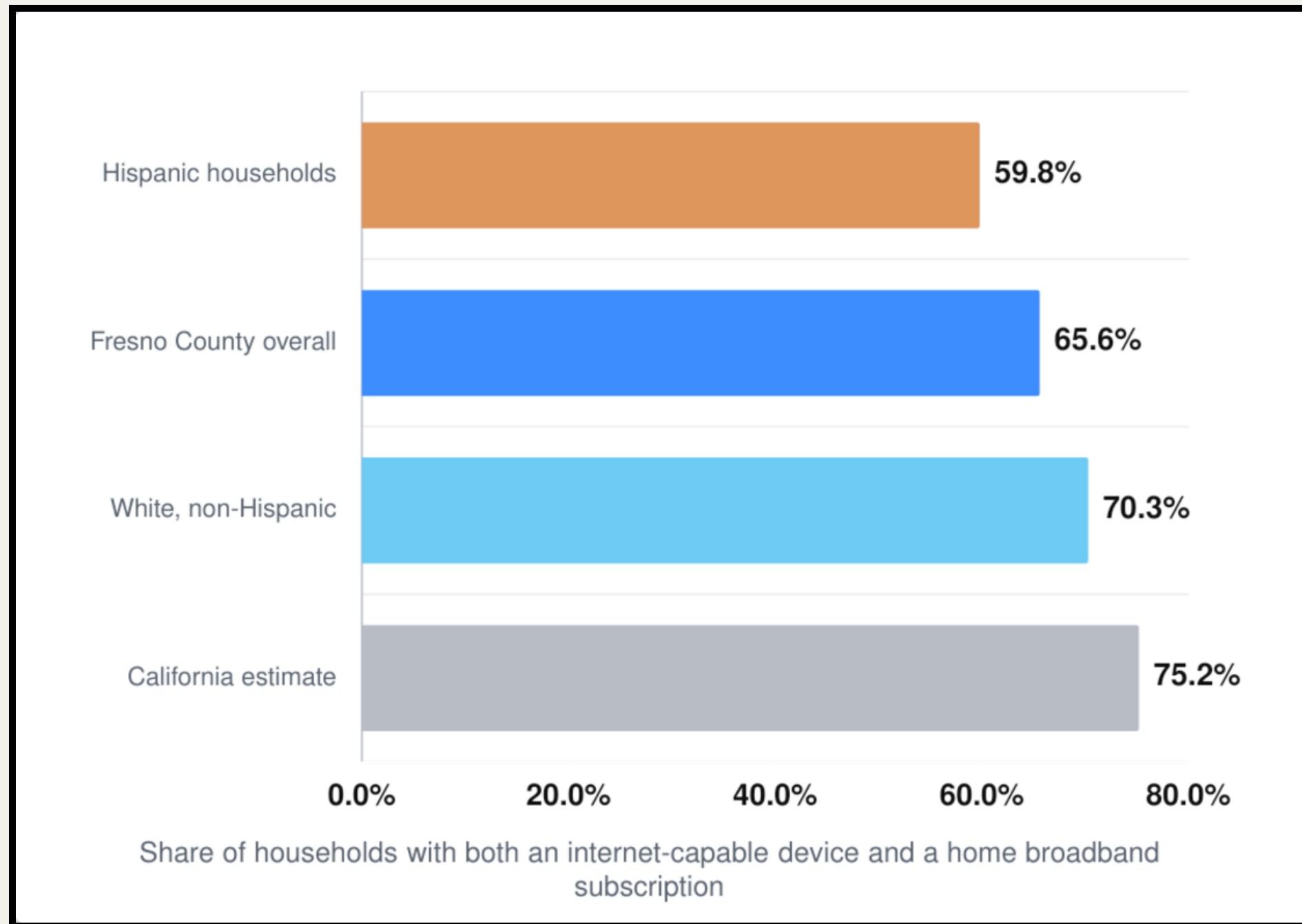
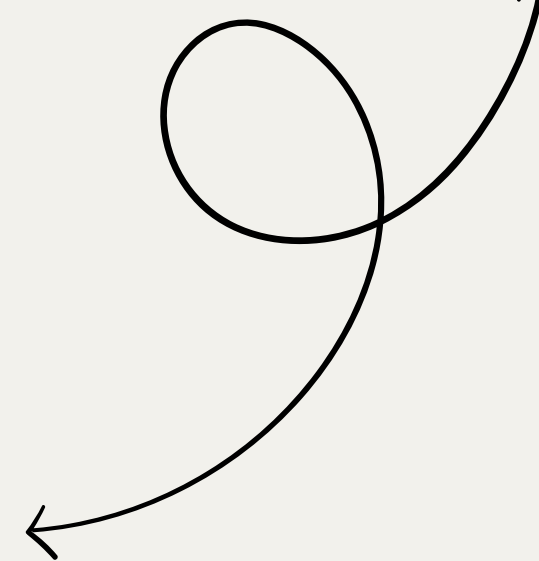


*A coordinated strategy
beyond infrastructure*

CLOSING **FRESNO** COUNTY'S DIGITAL DIVIDE



FRESNO'S DIGITAL ACCESS GAP IS UNEQUAL



State Gap

9.6 Points

Fresno County falls below the California estimate

Racial Gap

10.5 Points

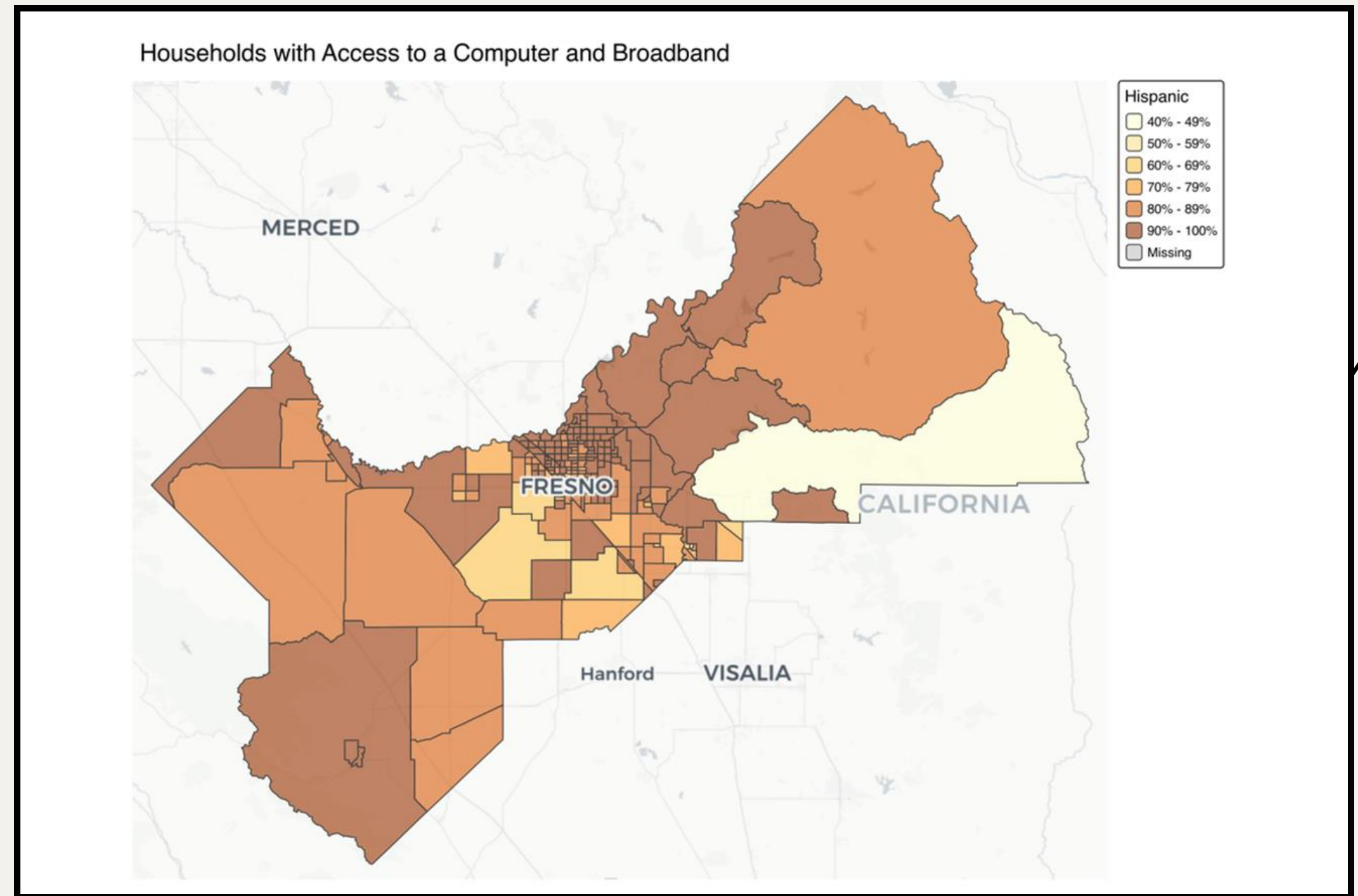
Hispanic households trail White, non-Hispanic Households

HISPANIC HOUSEHOLD VARIES BY TRACT

The county average hides major neighborhood-level differences.

PRIORITY

Focus first on tracts below 70%.



THE GAP IS **FOUR** PROBLEMS – NOT ONE

Infrastructure Availability

Reliable service is absent or inconsistent in some communities

Affordability & Adoption

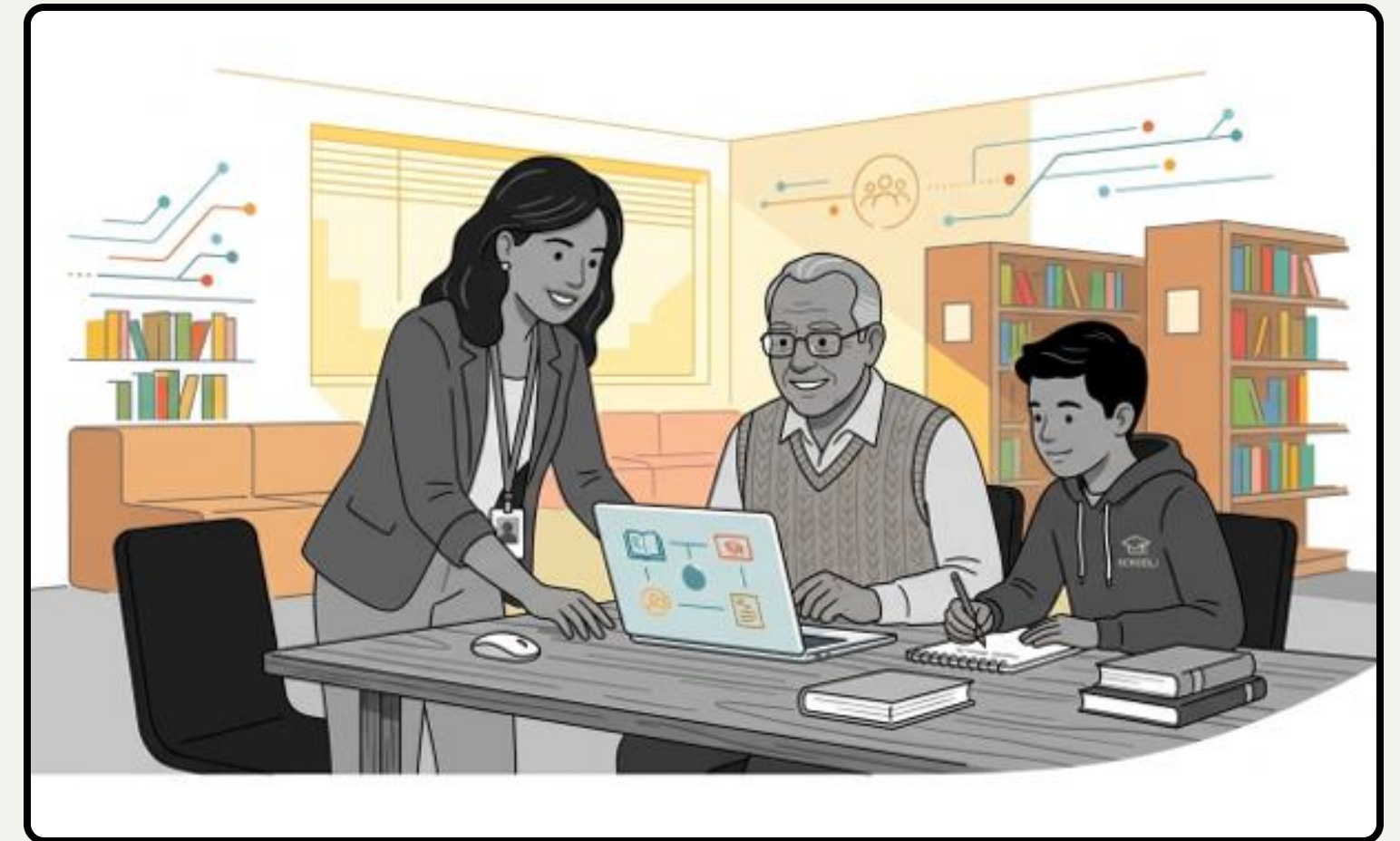
Monthly cost, enrollment, and retention determine whether service becomes a stable connection

Device Access

Households need working computers or tablets, repair, replacement, and accessible options

Digital Literacy & Trust

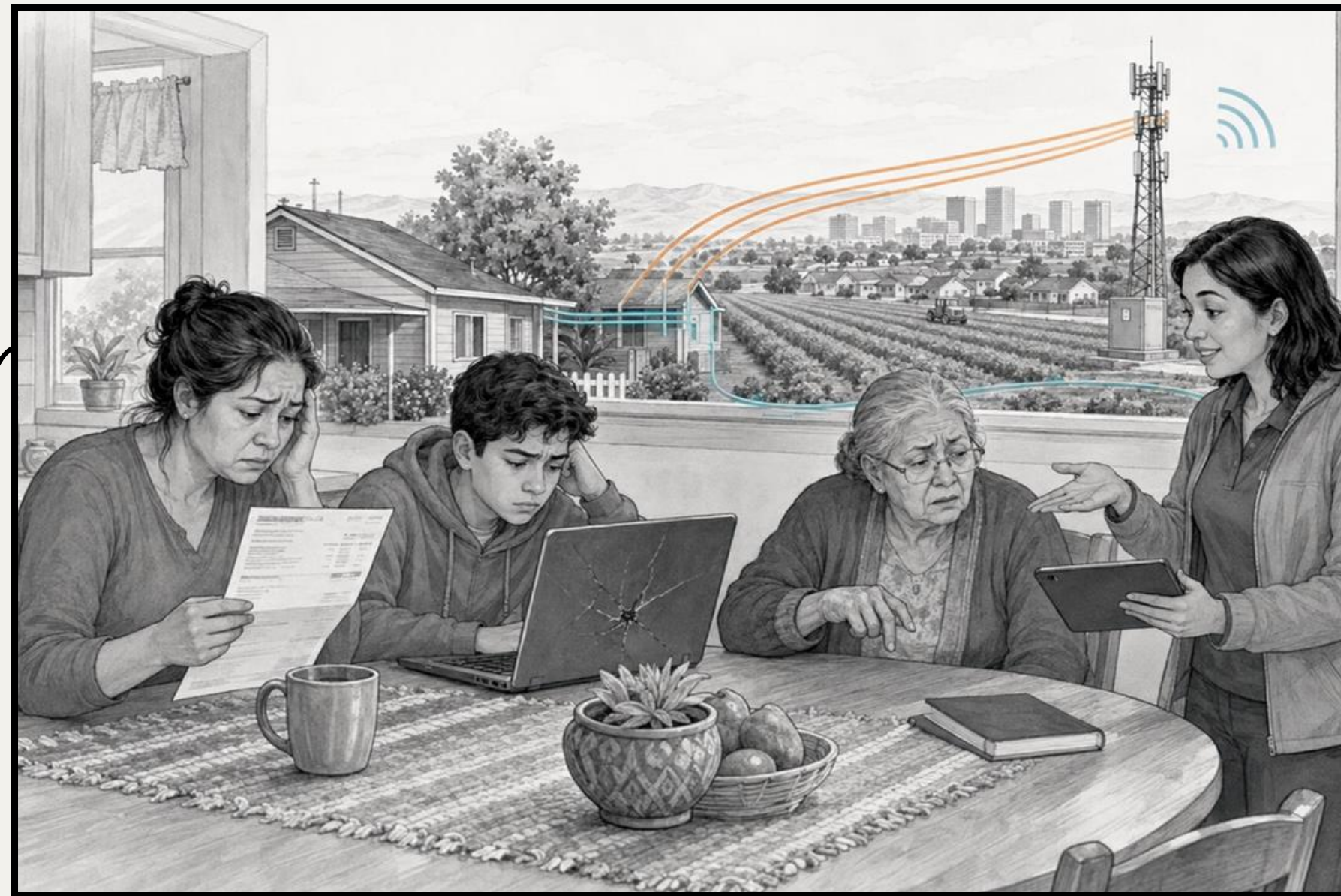
Residents need multilingual, hands-on help with skills, safety, and navigation



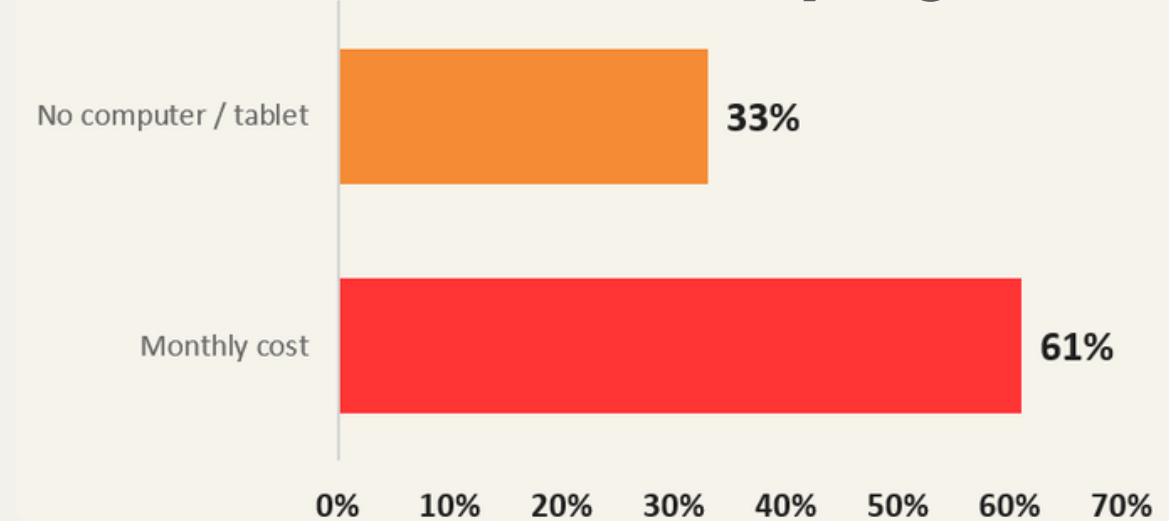
Infrastructure is necessary but it is not sufficient

WHY HOUSEHOLDS **STAY OFFLINE**

A connection can reach the neighborhood and still break down inside the home.



Caliifornia Survey Signals



AVAILABLE DOES NOT MEAN ADOPTED

Cost, devices, enrollment, and confidence all matter.

ONE COORDINATED NETWORK CAN ADDRESS THE GAP

One Strategy, Four Operational Pillars



01

BUILD

Target unserved
and unreliable
areas

02

CONNECT

Pair low-cost plans
with enrollment
support

03

EQUIP

Provide devices,
repair, & technical
support

04

LEARN

Create trusted
hubs & navigator
services

CVCF's ROLE

**CONVENE THE PARTNER
NETWORK, ALIGN
FUNDING, AND HOLD THE
STRATEGY ACCOUNTABLE
TO SHARED OUTCOMES**

LOCAL PROOF
—
**SEQUOIA COURTS
NETWORK**

350+

Residents
connected
at no cost

160+

School-age
children gained
access

~80

Saved per
household
each month

FRESNO ALREADY HAS **PIECES THAT WORK**

One project proves the network; the other proves trusted support.



SEQUOIA COURTS

Infrastructure + Public Ownership

350+

Residents
connected
at no cost

160+

School-age
children gained
access

~80

Saved per
household
each month

FRESNO EOC

Digital Skills + Trusted Delivery

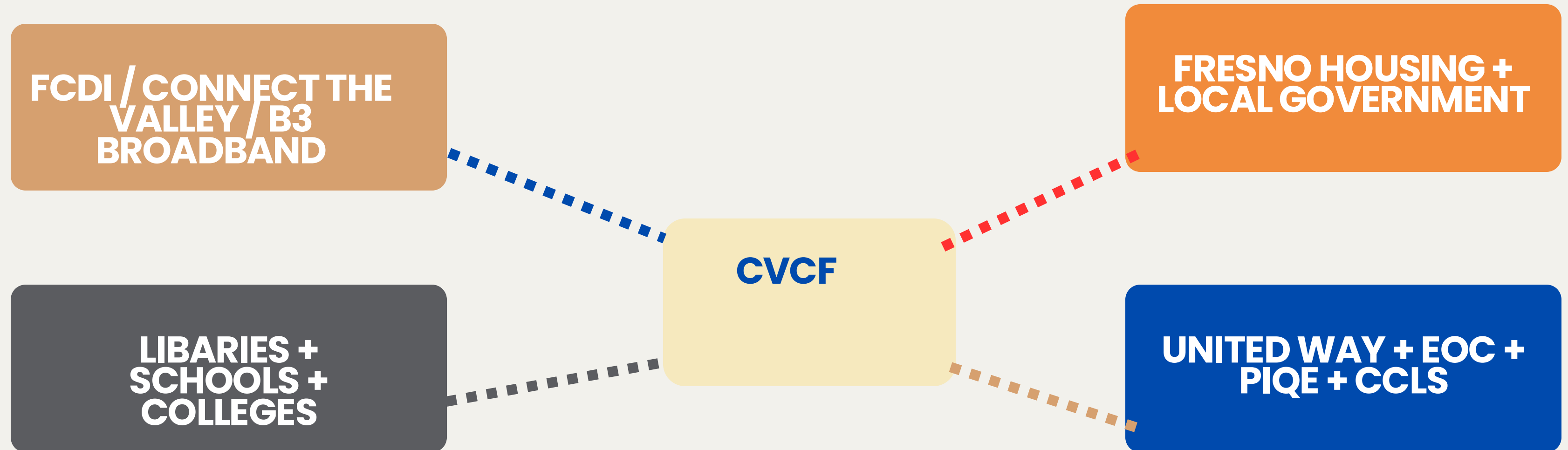
8 Free Classes

English + Spanish + Hmong

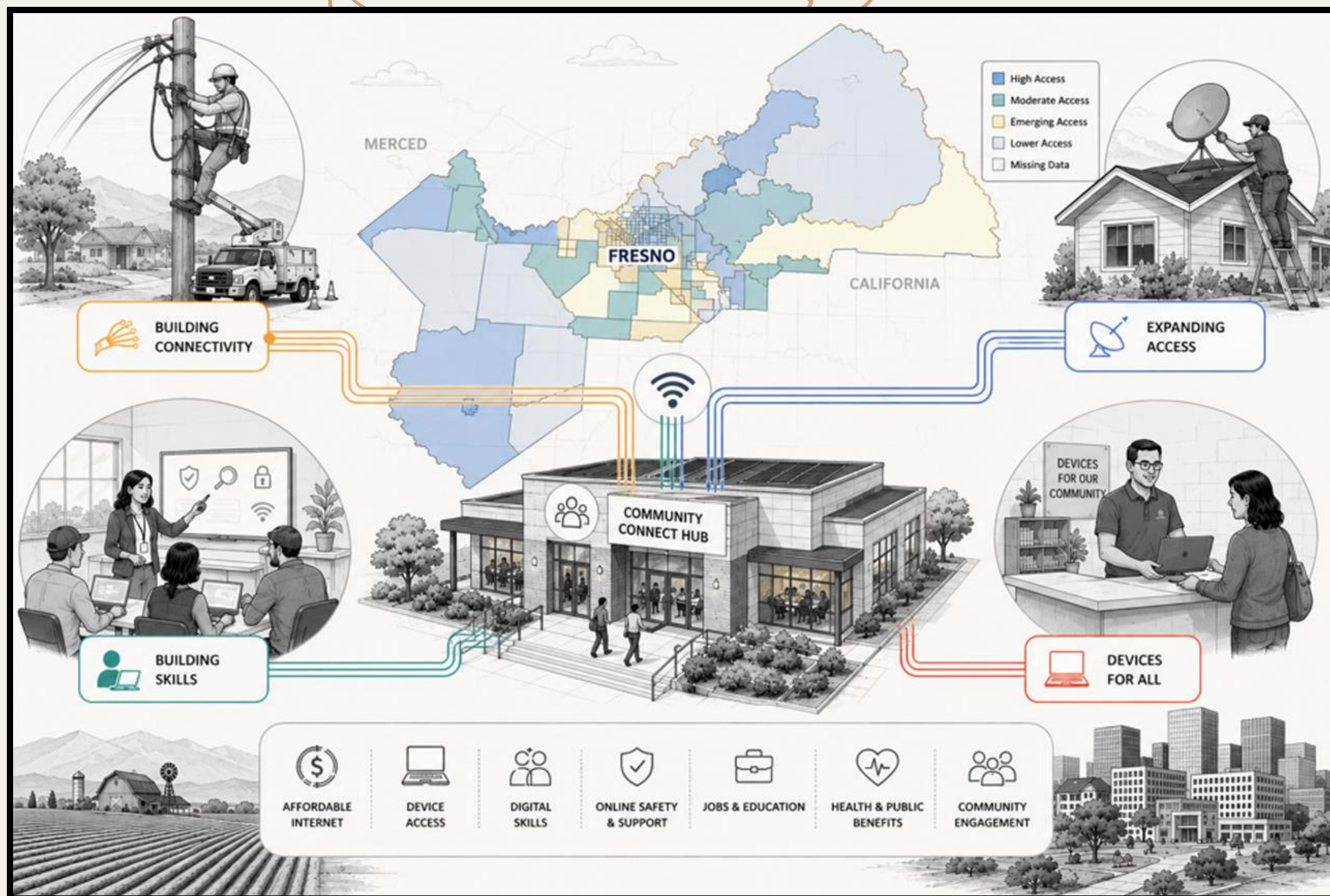
A \$471,000 HYBRID FIBER-WIRELESS NETWORK IS OWNED AND MAINTAINED BY FRESNO HOUSING AND PROVIDES FREE SERVICE TO RESIDENTS.

FREE, HANDS-ON COURSES SERVE OLDER ADULTS AND RURAL COMMUNITIES, INCLUDING HURON, MENDOTA, ORANGE COVE, PARLIER, SAN JOAQUÍN, AND SANGER.

TURN THE COALITION INTO **AN OPERATING NETWORK**



ISPS, DEVICE SUPPLIERS, AND REPAIR PARTNERS PLUG INTO THE NETWORK THROUGH EACH WORKSTREAM.



A COMMUNITY CONNECT HUB BRINGS STRATEGY TO ONE PLACE

AFFORDABLE INTERNET
DEVICES AND REPAIR
DIGITAL SKILLS
SAFETY AND SUPPORT